



Rhode Island Department of Revenue

Division of Taxation

ADV 2021-51
TAX ADMINISTRATION

ADVISORY FOR TAXPAYERS AND TAX
PROFESSIONALS
DECEMBER 9, 2021

Reminder: All visitors must wear a mask

Mandate is intended to help limit spread of coronavirus

PROVIDENCE, R.I. – The Rhode Island Division of Taxation reminds all visitors, regardless of their vaccination status, that they must wear a face covering.

Visitors also must complete a health-screening -- either online, at <https://selfscreening.ri.gov>, or in-person at the front desk.

The measures are intended to help limit the spread of the coronavirus (COVID-19).

The Division's office is located in the Powers Building (also known as the Department of Administration Building, or DOA Building) at One Capitol Hill, Providence, Rhode Island.



Regardless of vaccination status, all taxpayers, tax professionals, vendors, and others must wear a mask when visiting the Division. They also must complete a health-screening as described above.¹

"We regret any inconvenience that these requirements may cause, but we all must do our part to help stop the spread of the coronavirus and help ensure a safe and healthy environment for everyone who visits," said Rhode Island Tax Administrator Neena Savage.



She also noted that substantially all services that the Division provides are available via the agency's phone system, website, email system, and taxpayer portal, so in-person visits may be avoided in many instances.

The following page includes some of the Division's most frequently used web addresses, phone numbers, and email addresses.

For the Rhode Island Department of Health (RIDOH): <https://health.ri.gov/>.

For more information about the coronavirus: <https://covid.ri.gov/>.

For the RIDOH quarantine and isolation guidelines:
<https://covid.ri.gov/covid-19-prevention/quarantine-and-isolation>

¹ Mask mandate applies unless you have a health condition that prevents you from wearing a mask.

The following table includes some of the Division's most frequently used web addresses.

Rhode Island Division of Taxation – frequently used web addresses*	
Main website	https://www.tax.ri.gov/
Coronavirus webpage	https://tax.ri.gov/guidance/covid-19
Forms and instructions	https://tax.ri.gov/forms
Rhode Island Free File program	https://tax.ri.gov/online-services/make-payment-online/free-file
Personal income tax refund status	https://www.ri.gov/taxation/refund/
Taxpayer portal	https://taxportal.ri.gov/
Payments via credit card, debit card	https://tax.ri.gov/online-services/make-payment-online/credit-card-payments
Employer tax	http://www.uitax.ri.gov/
Detailed list of contact information	https://tax.ri.gov/about-us/contact-us
Division of Taxation blog, for latest news	http://rhodeislandtax.blogspot.com/
Division of Taxation on Twitter	https://twitter.com/RhodeIslandTax
<p>* Various methods are available for making electronic filings and payments, such as tax-preparation software, the Division's portal, and credit card or debit card. (Not all methods accept all filings/payments. A third-party charge applies to payments by credit card/debit card.)</p>	

The following table includes some of the most frequently used phone numbers and email addresses.

Rhode Island Division of Taxation – key phone numbers, email addresses*		
Personal income tax	(401) 574-8829 (option #3)	Tax.Assist@tax.ri.gov
To request forms and instructions	(401) 574-8970	Tax.Forms@tax.ri.gov
Sales/use tax, cigarette tax	(401) 574-8955	Tax.Excise@tax.ri.gov
Collections	(401) 574-8941	Tax.Collections@tax.ri.gov
Taxpayer portal	(401) 574-8484	TaxPortal@tax.ri.gov
Corporate and business taxes	(401) 574-8935	Tax.Corporate@tax.ri.gov
Estate tax	(401) 574-8829 (option #8)	Tax.Estate@tax.ri.gov
Sale of real estate by nonresident	(401) 574-8829 (option #4)	Tax.Nonres713@tax.ri.gov
Health insurance mandate**		Tax.IndMandate@tax.ri.gov
Employer taxes (including UI, TDI)	(401) 574-8700	
Registering a business	(401) 574-8938	Tax.Registration@tax.ri.gov
Main phone number	(401) 574-8829	
<p>* Phones are typically staffed from 8:30 a.m. to 3:30 p.m. business days. ** Also known as individual mandate.</p>		

The Rhode Island Division of Taxation is open to the public from 8:30 a.m. to 3:30 p.m. business days. For more information, contact the Division of Taxation at (401) 574-8829 or see <http://www.tax.ri.gov/contact/>.