

Rhode Island Division of Taxation

State of Rhode Island and Providence Plantations Department of Revenue

Advisory

April 8, 2013 ADV 2013-10

Division of Taxation's main phone line fixed

The Rhode Island Division of Taxation's main customer service phone line, (401) 574-8829, has been repaired and is now up and running.

The line experienced sporadic outages this morning and early this afternoon, amid heavy volume, with the tax-filing deadline a week away.

"We regret the inconvenience that some callers may have experienced today," said Rhode Island Tax Administrator David M. Sullivan.

"Our outside telecommunications provider quickly dispatched a crew on-site and fixed the problem in a timely manner. We appreciate your patience and support as we worked our way through this," Sullivan said.

Taxpayers may call the main customer service line, (401) 574-8829, from 8:30 a.m. to 4:00 p.m. business days. Taxpayers with questions about Rhode Island's personal income tax may also e-mail: txassist@tax.ri.gov

Forms, instructions, and booklets are available at: www.tax.ri.gov

Contact:

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