



Rhode Island Department of Revenue

Division of Taxation

ADV 2024-05
Tax Administration

ADVISORY FOR TAXPAYERS AND TAX PROFESSIONALS
February 27, 2024

Division publishes new fraud prevention webpage

PROVIDENCE, R.I. – The Rhode Island Division of Taxation has created a dedicated webpage to assist taxpayers impacted by fraud and scam activity. This webpage (<https://tax.ri.gov/guidance/fraud-guidance>) provides resources to taxpayers and tax professionals who have been victims of fraud, identity theft, and related scams, and is also a resource for those that are interested in proactively protecting their accounts, identity, and other personal information.

Scams, fraud, and tax related crimes evolve quickly. [Check the webpage](#) often to find both information on the emerging trends in scams, schemes and fraud, and guidance on how best to keep your financial and personal information safe from bad actors.

Tax filing season is well-known as a busy time for tax preparers and taxpayers. Due to this increased volume of tax filing, it is also frequently a time of year where the volume of attempted tax-related criminal activity increases.

In addition to the information available on the new [name of webpage] webpage, the Division reminds taxpayers of the following points:

- The Division of Taxation will always mail you written notification regarding a tax debt or other tax issue before we call.
- The Division will **never** make threatening, insulting, hostile, or aggressive statements via phone, postal mail, or email.
- The Division will **never** request payment via gift card or wire transfer.

If you receive a letter, call, or email purporting to be from the Division which you think may not be authentic, you can reach out directly to the Division's Taxpayer Assistance Section via the following:

- Phone: [401-574-8829](tel:401-574-8829), option #3
- Email: tax.assist@tax.ri.gov
- For a full listing of contact information please use our online directory: <https://tax.ri.gov/about-us/contact-us>

If asked to call a different number, visit a different website, or email someone that does not have an "@tax.ri.gov" email address, reach out through the official channels listed above to confirm authenticity.

You can also report any scam or fraudulent calls pretending to be from the Division to our Taxpayer Assistance Section by emailing us at tax.assist@tax.ri.gov.

If you have concerns or questions, please reach out to the Division of Taxation. Email is the best way to reach us, and phone lines are staffed 8:30 a.m. – 3:30 p.m. For a full listing of contact information please use our [online directory](#).

The Rhode Island Division of Taxation, part of the Rhode Island Department of Revenue, is open to the public from 8:30 a.m. to 3:30 p.m. business days. For more information, contact the Division of Taxation at (401) 574-8829 or see <https://tax.ri.gov/about-us/contact-us>.