



Rhode Island Department of Revenue

Division of Taxation

ADV 2024-09
Tax Administration

ADVISORY FOR TAXPAYERS AND TAX PROFESSIONALS
February 15, 2024

ALERT:

Fraud Calls Claiming to be from the RI Division of Taxation happening in RI

PROVIDENCE, R.I. – The Rhode Island Division of Taxation today warns taxpayers and tax professionals of a new scam threatening Rhode Islanders. RI taxpayers and tax preparers are reporting spam/scam phone calls claiming to be from the Rhode Island Division of Taxation.

Filing season is a time when tax-related criminal activity increases. The Division asks that Rhode Islanders remain vigilant in safeguarding their personal information from criminals seeking to take advantage of them.

We have compiled a list of important points to keep in mind this tax filing season to keep you safe from identity theft and scam activity:

- The Division of Taxation will always mail you written notification regarding a tax debt before we call.
- The Division will never make threatening, insulting, hostile, or aggressive statements.
- The Division will never request payment via gift card or wire transfer.
- If you receive correspondence or contact that is unexpected or seems suspicious, call us to confirm authenticity: [401-574-8829, option #3](tel:401-574-8829).
- If you receive one of these calls, write down the number, and hang up immediately.
- If these criminals call your smartphone, take a screenshot, or make a recording of the call.
- Report fraudulent interactions to the Division by emailing us at tax.assist@tax.ri.gov, and attach any screenshots, photos, or other information you might have.
- You can also make a report by calling the Division's Taxpayer Assistance Section at: [401-574-8829, option #3](tel:401-574-8829).

If you have concerns or questions, please reach out to the Division of Taxation. Phone lines are staffed 8:30 a.m. – 3:30 p.m., and email is a great way to reach us any time.

The Rhode Island Division of Taxation, part of the Rhode Island Department of Revenue, is open to the public from 8:30 a.m. to 3:30 p.m. business days. For more information, contact the Division of Taxation at (401) 574-8829 or see <https://tax.ri.gov/about-us/contact-us>.
