

Rhode Island Department of Revenue Division of Taxation

RI Division of Taxation Seminar for Tax Preparers December 9, 2022

Housekeeping

 In-person and online questions will be repeated for all to hear.

- Online attendees:
 - Your participation is invaluable, please use the chat to communicate with us and the Q&A feature to ask any questions on the subject matter.
 - Please answer all poll questions.

Rahul Sarathy Chief, Tax Analytics & Strategy

Agenda

- Introduction
 - About The Division
 - Introducing the Taxpayer Experience Office
- Personal Income Tax
- Excise and Estate Tax
- State Tax Notices
- Electronic Mandate
- Taxpayer Portal
- Compliance and Collections
- Audit and Investigation
- Q & A

About Us

The Division of Taxation: One of six agencies in the Department of Revenue

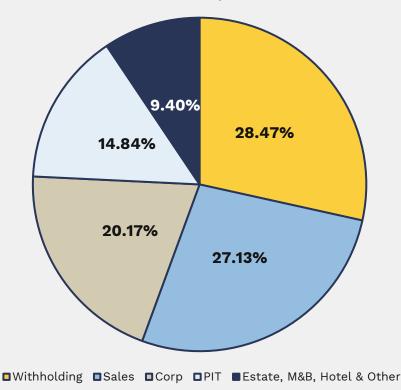
- The Rhode Island Division of Taxation employs **223 tax professionals**, administering more than **59 different taxes and fees**.
- Taxes represent **the most significant source of General Fund revenue** for Rhode Island funds used to help pay for vital services including public safety, education, transportation, and recreation for all Rhode Islanders.
- Each year, the Division **collects and distributes more than \$5 billion** in funds to the State, municipalities, and other agencies (as of FY 22).

Our Mission

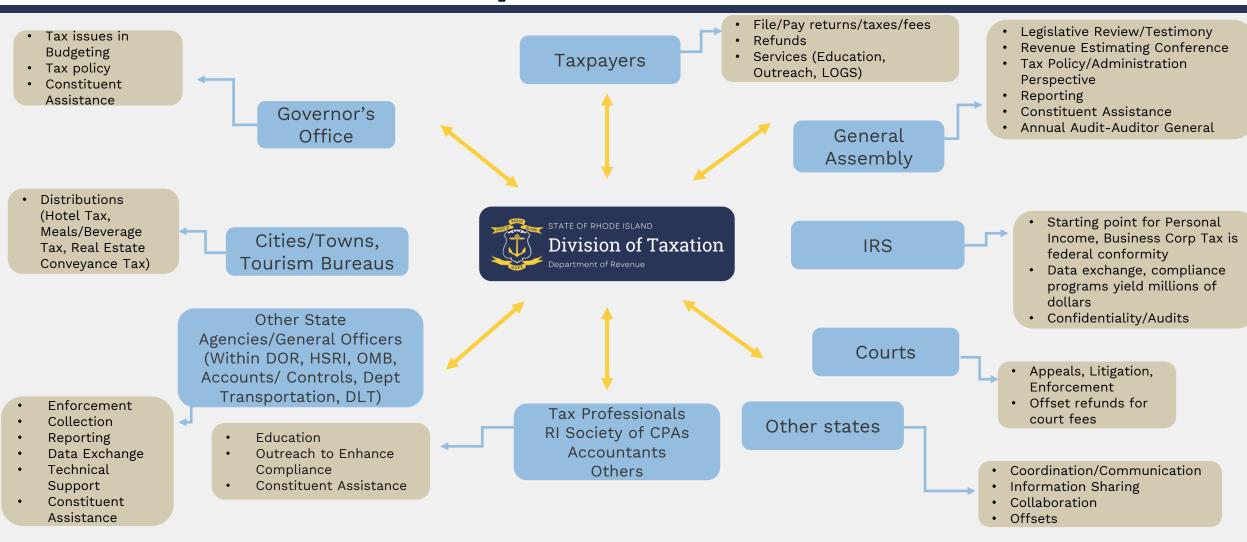
- To foster voluntary compliance with the Rhode Island tax laws and instill public confidence through professional, impartial and ethical conduct.
- To administer and collect all taxes as required by Rhode Island law in the most efficient and cost-effective manner.
- To assist taxpayers by helping them understand and meet their tax responsibilities.

Total State Tax Revenue Collected by the Division of Taxation for Fiscal Year 2022 (\$, In Millions)

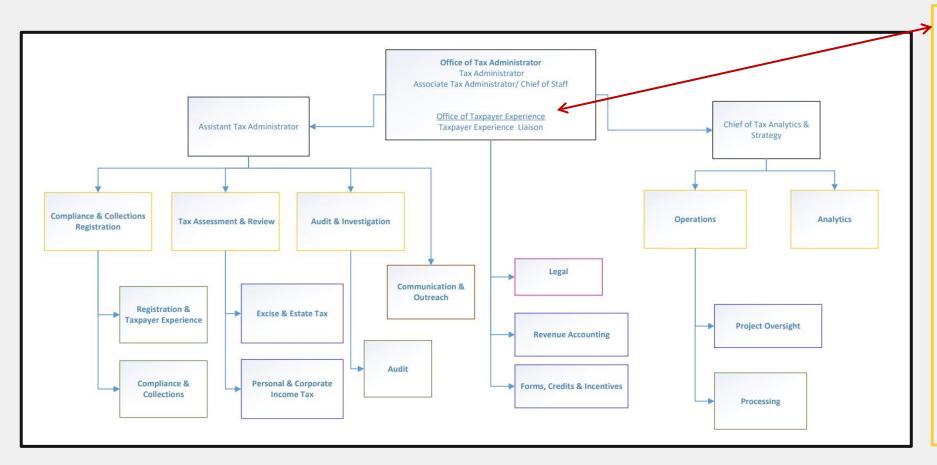
FY22 Receipts: \$5B



About Us: Key Stakeholders/Interactions



Taxpayer Experience Office/Team

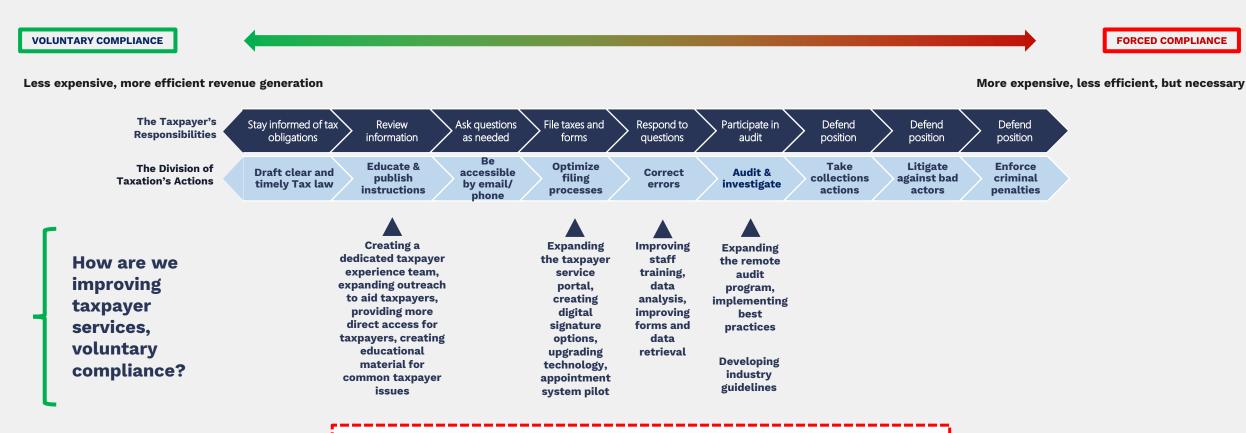


Taxpayer Experience Office Team

- Tax Administrator
- Asst Tax Administrator
- External Facing: Taxpayer Experience Liaison
- Internal Taxpayer
 Experience Team
 (With Initial Focus on Collections/Compliance)
- Continue Improvements
 Across Agency at all
 Taxpayer Contact Points

Division of Taxation: Mission

The Tax Administration Efficiency Continuum



Taxpayer Experience Office/Team

Taxpayer Experience Office Strategy

- Internal: Continue improvements in wait times (telephone, email, walk-ins)
- External Outreach Plan with Key Stakeholders
- Listening Tour with Key Stakeholders, Continuous Documentation and Improvement

Internal Taxpayer Experience Improvements

- Continue to cross-train staff to focus on improving taxpayer inquiries (phones, emails, walk-ins).
- Proactive appointments at Taxpayer's convenience via virtual appointment cards and appointments being piloted.
- Investigating cloud-based soft phone enhancements to meet taxpayer demand.
- Self-service Taxpayer Kiosk.

External Taxpayer Experience Liaison

- Dedicated resource to engage on outreach to taxpayers and assist taxpayers.
- Incorporate taxpayer responses and track metrics.
- Will aid voluntary compliance by messaging.

Outreach to Stakeholders

- In the process of planning the next six months of outreach with: RISCPA (and other tax professional entities), Hospitality Association, League of Cities and Towns, Manufacturers, Tourism Bureaus, Chambers of Commerce.
- Necessary to aid understanding of Division of Taxation processes, resources, and enhance compliance.



Maureen Ewing

Director of Business Services

RI Department of State

&

Kristen Cordeiro

Deputy Director of Business Services

RI Department of State - Business Services

Business Registry and Educational Resources





Business Services Division Overview

 \rightarrow Corporate Filings

→ Apostille/authentications

→ Uniform Commercial Code (UCC)

→ Trademark

→ Notary Public

→ Business Information Center





Using the Corporate Database

Search for an entity

Search Historic Corporate Catalog	Search assistance							
Status ● Active ○ Inactive								
O Search by entity name (Corp., LP, LLP, LLC, Non-resident Landlord)								
Enter name:	Search type:	Begins with 💙						
O Search by an individual name (Officer, Director, etc.) Search typ	e: Begins with	~						
First: Middle:	Last:							
O Search by Identification Number		Must be 9 digits						

Free, 24/7 access to corporate records

Use to confirm corporate details: legal entity name, tax structure





What Information Can We Provide?

Information Sought	Collected by RI Dept. of State?		
Principal business address			
Registered agent (for service of legal process)			
Corporate status			
Ownership information	X		
Tax information	X		
Complaints against a company	X		
Employment information	X		

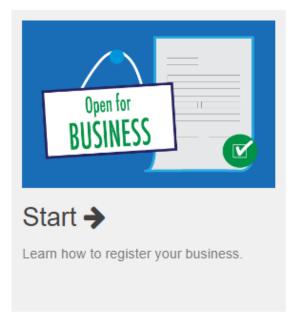


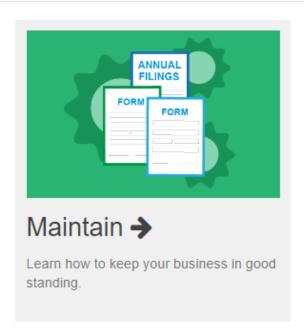


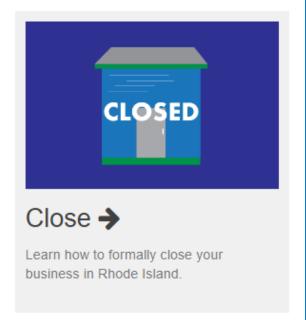
Information for Rhode Island Businesses

This information is intended for those looking to start a Rhode Island business or keep their existing business in good standing. Out of state businesses should refer to our resources for Foreign Businesses page.













Business Basics



Your Plan



Your Name



Your Structure



Costs & Fees



Employees



Choosing a Location





Costs & Fees

	Corporation	Benefit Corporation	Workers' Cooperative	Limited Liability Company (LLC)(L3C)	General Partnership	Sole Proprietor	
Initial RI Dept. of State Filing Fee	\$230	\$230	\$230	\$150	None	None	
RI Dept. of State Annual Report	\$50	\$60	\$50	\$50	None	None	
RI Division of Taxation Minimum Corporate Tax	\$400*	\$400*	\$400*	\$400*	None	None	
Additional Licensing Fees	Use our Business Assistant to gather licensing information for your specific business type.						

^{*} The tax is owed whether or not business is conducted or a profit is made. The minimum annual tax is NOT pro-rated and will be owed regardless of how long the business operated in the calendar year.





Business Assistant Wizard



SUCCESS!!

Based on your answers, we've put together a start-up task list.

The hi-low business filing application/licensing fees are estimates ONLY and are provided to help you plan. Your final costs will vary.

This information is offered as a public service and should not be used as a substitute for professional advice. You **must** contact the city/town where your business is located and each licensing agency to ensure you are fully compliant.

- + Forms
- + Recommendations
- + Rules and Regs

Back



Save your task list!

Saving this task list will make things easier to refer back to when starting your business.

Save as a task list →



Final costs will vary. Your total may not include all fees

Estimated Fees \$510.00 to \$1021.00





Step-by-Step Registration Instructions

Start Your Rhode Island Business

According to R.I. Gen. Laws, most business structures need to register with the RI Department of State. Follow the steps below to register your business.



Gather required information

Name of Company

All businesses need to register with a unique business name. Check name availability by using the RI Department of State Corporate Database. For more information on name availability, please visit the RI Department of State Name Availability Guidelines.

Registered Agent

A registered agent is an individual or entity that receives official and legal documents on behalf of a business. The agent must be a Rhode Island resident or an entity qualified to do business in this state.

Registered Agent Address

A registered agent must have a Rhode Island street address and must be available at the given address during normal business hours to accept service of process. P.O. Boxes or shipping/postal company addresses (including virtual business addresses) do not meet this standard and are not allowed.

Business Structure

Your business structure is the legal definition of how your business is organized. Refer to our Business Structures chart to learn more.

Are you ready to start your business?

Be sure to review our Business Basics before starting this important legal process.

Virtual office appointments are available to help you to get started. Click here to book yours!





Welcome Packets

Corporation Welcome Packet

LLC Welcome Packet

Non-Profit Welcome Packet

- Business Snapshot & Annual Task List
- Recordkeeping
- Business Identity Protection
- Cybersecurity
- Employer Info
- State Agency/Support Organization
 Contact Details





Required Annual Action

Maintain Your Rhode Island Business

There are certain steps you must take each year to keep your business upto-date, otherwise known as "in good standing." State law requires that most entity types meet the following requirements each year.

Do you need advice?

We partner with SCORE to provide free, in-person mentoring in our Providence office. Scheduling an appointment is easy!



File an Annual Report

Business Corporations, Limited Liability Companies and Benefit Corporations must file an annual report with the RI Department of State.

Learn more ->



Maintain a Registered Agent/Office

Maintain a valid registered agent and registered office on file with the RI Department of State.

Learn More >



Pay Taxes

Pay all state, federal, and local business taxes owed.

Learn More >



All of these requirements apply to Partnerships as of January 1, 2024 (or earlier, if elected)



Businesses that fail to meet these annual obligations will lose their good standing status. The loss of good standing status can affect your ability to do business in Rhode Island. Learn more about returning your business to good standing status.





Loss of Good Standing: Revocation and Reinstatement

Business Services is tasked with revoking the charter of any entity that fails to:

- File an annual report;
- Maintain a registered agent/registered office;
- Pay business taxes (including minimum corporate tax); or
- Pay a required filing fee.

To reinstate:

- Obtain a Letter of Good Standing from the RI Division of Taxation;
- Submit missing filings; and
- Pay filing and penalty fees.

Learn more about the <u>consequences of revocation</u> and the difference between a <u>Letter</u> of Good Standing and Certificate of Good Standing.





Step-by-Step Business Closing Instructions

Close Your Rhode Island Business

Businesses in Rhode Island that are no longer transacting business in this state must formally dissolve.



Deciding to Close Your Business

The decision to dissolve your entity must be made according to the guidelines established in your articles, bylaws, or operating agreement. Make sure to document all decisions.



Comply with Employment and Labor Laws

State law requires that final paychecks are to be paid to employees within twenty-four (24) hours of their last day of work (R.I. Gen. Laws Chapter 28-14). If an employee has completed at least one year of service, then holiday pay, vacation pay, and insurance benefits are to be paid within twenty-four (24) hours of their last day of work.

The Warn Act is a federal law requiring employers of 100 or more full-time workers to give 60 days advance notice of a plant closing or mass layoff.

Employers with 100 or more full-time workers are affected if:

- They close a facility or discontinue an operating unit with 50 or more workers; or
- They lay off 50-499 workers and these workers comprise at least 33% of the total workforce at a single site of employment; or
- They lay off 500 or more workers at a single site of employment.

The law requires that this notification be given to the appropriate local chief elected official, the Dislocated Worker Unit of the RI Department of Labor & Training, and the collective bargaining

Until you legally close your business with the state, you will continue to owe annual taxes and fees.

Virtual office appointments are available to help you. Click here to book an appointment!





RI Business Data Hub

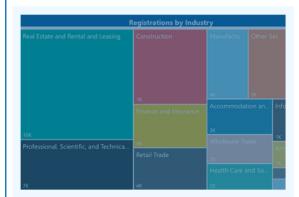
RI Business Data Hub

The Department of State, Division of Business Services maintains Rhode Island's state business registry. We record new business formations, types of business activities conducted, business location, and business closings in Rhode Island.

The following interactive data visualizations illustrate the business landscape across the state based on the entities that file with our office.

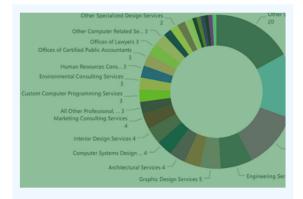
HAVE SUGGESTIONS?

Let us know if you found this information useful or if you would like to see something different. Please email your comments and suggestions to corp_tech@sos.ri.gov.



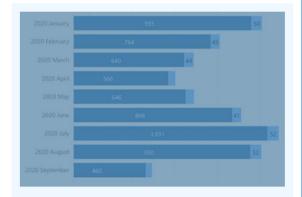
RI's Business Landscape >

Use our interactive tools to track trends in entity types registered, explore business longevity, and discover common business activity in Rhode Island.



Find Your Market >

Using our business data and recent census information, you can identify what types of entities are conducting business in which city or town. Explore location-specific employment, education, and income levels, too!



The Daily Numbers >

Wondering how many businesses have registered with the state in total? Looking to find out how many registered last month? Look no further. Use this tool to get up-to-date information about active businesses and non-profits registered with the RI Department of State.





Training and Education

Free, virtual workshops offered every month

- ✓ Small Business Basics
- ✓ Non-Profit Basics
- ✓ RI Trademark Basics

Other Opportunities

- ✓ RI Trademark Legal Clinic (monthly)
- ✓ Virtual Office Hours (twice weekly)

Multi-Part Series

- ✓ Hobby to Business
- ✓ E-Commerce
- ✓ Non-Profit Boot Camp
- ✓ Surety Bonding
- ✓ Intellectual Property





Tips from the Filing Office

Accurate Data Matters!

- → Principal place of business
 - → NAICS code

Recording an entity's industry and business address accurately affects policy decisions, funding, and the overall health of RI's business landscape

Keep in Touch!

- → Quarterly e-newsletter
 - → Important notices

Email bizassist@sos.ri.gov to sign up





Questions?

Contact us!

mewing@sos.ri.gov kcordeiro@sos.ri.gov



Carlita Annicelli Chief, Personal and Corporate Income Tax

Child Tax Rebate

- Legislation signed by Governor McKee on 06/27/22 as part of budget bill H7123Aaa
- Eligible Taxpayers will receive a rebate payment of \$250 per child, up to maximum of \$750
- Rebates will be issued to eligible taxpayers based on a 2021 Personal Income Tax filing
- To qualify, 2021 Personal Income Tax return on extension must be received by 10/17/22

Child Tax Rebate

- Eligible taxpayer
 - Must have filed their Rhode Island 2021 personal income tax return as either:
 - Single, married filing separately, head of household, or qualifying widow/widower with a federal adjusted gross income of \$100,000 or less; or
 - Married filing jointly with a federal adjusted gross income of \$200,000 or less
 - Have a qualifying child dependent (eighteen years of age or under as of December 31, 2021)
 - And be domiciled in the State of Rhode Island

Child Tax Rebate: Timeline

October 2022: First round of checks based on filings through August 31, 2022



December 2022: Second round of checks based on filings through October 17, 2022

Child Tax Rebate

- Additional Items to Note
 - Return must be filed in order to qualify
 - All rebates will be issued by check
 - Rebate is exempt from state income tax
 - 1099Gs will be issued for federal tax purposes for amounts over \$600
 - If address has changed, complete the change of address form <u>Child Tax Rebate Change of Information Form</u>
 - Dedicated <u>Webpage</u>
 - Child Tax Rebate FAQ
 - Rebate Tracker Tool will be available

2022 Filing Season

- 484.8K Refunds issued as of 11/28/2022
- 708K returns filed as of 11/28/22
- 44,113 calls, 1,030 walk-ins, 10,827 emails as of 11/28/2022

2022 Filing Season

- Inflationary changes
 - Personal Exemptions \$4,350
 - Standard Deduction
 - Single/Married Separate \$9,300
 - Joint/Qualifying Widow(er) \$18,600
 - HOH \$13,950
 - Phaseout \$217,050 \$241,850
 - Social Security Amounts
 - Single \$95,800 Joint \$119,750
 - Pension and Annuity
 - Single \$95,800 Joint \$119,750
 - Statute added to match to SSI Modification

- Property Tax Relief Changes for TY2022
 - \$600 cap subject to inflation for future years
 - Increase in income limitation from \$30,000 to \$35,000- subject to inflation
- MeF filing for Personal Income, Corporate and Fiduciary
 - RI-1040 and RI-1040NR
 - RI-1120C, RI-1120S, and RI-1065
 - RI-1041
- Will allow payment through MeF for Corporate and Fiduciary with 2022 returns
- Looking into extensions through MeF for Tax Year 2023

Changes to come - Tax Year 2023

Exemption for military pensions

- Cannot use same income for existing retirement exemption
- No cap or limitation
- No age restriction

Increase in existing retirement exemption

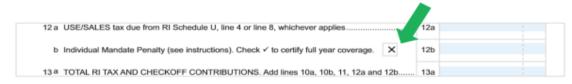
- Increase cap from \$15,000 to \$20,000
- No change to current AGI limit
 - For 2022: Single \$95,800 Joint \$119,750

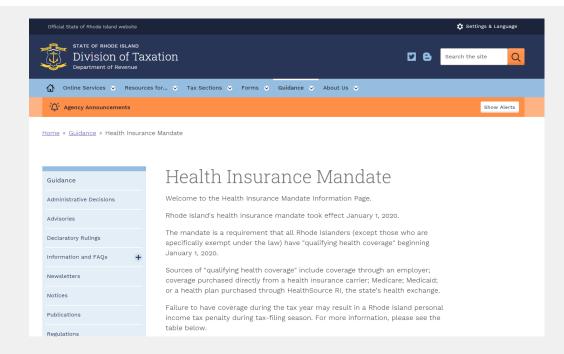


Individual Mandate Update

- Rhode Island's health coverage mandate remains in effect
- Dedicated website: <u>http://www.tax.ri.gov/healthcoveragemandate/index.php</u>
- Tips for Health Insurance Mandate
- Open Enrollment is 11/01/22 01/31/23 (Open Enrollment - HealthSource RI)

Helpful Tip: Check the box





 If any member of the household did not have full year health coverage, please complete the form accurately for all members of the household. Proper completion will ensure any potential penalties being calculated correctly.

State of Rhode Island Division of Ta Form IND-HEALTH Individual Health Insurance Mane	orm	m 21106299990101										
Name				So	cial sec	urity nur	mber					
Coverage	Exemp	tion	Rea	sons	and	Code	es					
Income Below Filing Threshold		NC		Aggregate Self Only Coverage Considered Unaffordable								G1
Coverage Considered Unaffordable	Α		Member of Tax Household Born or Adopted During the Year								H1	
Short Coverage Gap		В	$\neg \vdash$	Member of Tax Household Died During the Year							ar	H2
Citizens Living Abroad & Certain Noncitizen	ns	С	$\neg \vdash$	Nonresident of Rhode Island								N
Members of Healthcare Sharing Ministry		D	$\neg \vdash$	Had Minimum Essential Health Coverage								Х
Members of Indian Tribes			$\neg \vdash$	HealthSource RI Exemption								RI
Incarceration	F											
Enter the name and social security number for each me an exemption code for each corresponding month in wh an individual qualified for an exemption through HealthS Refer to the Individual Mandate Instructions for details a	source RI,	enter t	d mem	ber had mption	d minim numbe	r(s) in t	ential I he spa	nealth c ce prov	overag ided.	e or an	above to exemp	enter tion. If
If there are more than five (5) members in your tax hous							•		otou up			
Name:		Feb							Sep	Oct	Nov	Dec
Social Security Number: Check ✓ if under 18 years of age as of 01/01/2021												
Exemption Number:	Numbe	er of m	onths	for whi	ch an e	exempt	on did	not ap	ply:			

Property Tax Relief Reminders

Maximum Credit for 2022 = \$600.00

Household income (taxable and nontaxable) = \$35,000 or less

One credit per household

Home or dwelling unit must be subject to property tax

Municipal owned public housing is not subject to property tax, therefore credit is disallowed

Nonresidents do not qualify, full-year Rhode Island residents only

Must be age 65 or older or disabled (receiving social security disability, SSI or SSDI qualifies)

Responses to previous questions RI-1040H FAQ

Pension/Annuity and Social Security Modifications

- Modification is based on full retirement age of 66 years and 4 months (born on or before 09/01/1956)
- All Filing statuses (single, separate, head of household, married joint or widow(er))
- Fed adjusted gross income thresholds (less than \$80,000 and \$100,000) indexed for inflation
- Once AGI limitations are passed, no modification
- Does not include IRAs
- \$15,000 limitation applies per individual for pension/annuity. Unlimited for SSI.
- Pension and Annuity Guidance document

Property Tax Relief Reminders

• What is household income?

14	Wages, salaries, tips, etc. from Federal Form 1040, line 1
15	Interest and dividends (taxable and nontaxable) from Federal Form 1040, lines 2a, 2b and 3b
16	Taxable refunds, credits or offsets of state and local income taxes from Federal Form 1040, Sch 1, line 1
17	Alimony received from Federal Form 1040, Schedule 1, line 11
18	Business income (or loss) from Federal Form 1040, Schedule 1, line 12
19	Sale or exchange of property from Federal Form 1040, Schedule 1, lines 13 and 14
20	IRA distributions, and pensions and annuities from Federal Form 1040, line 4a
21	Rental real estate, royalties, S corps, trusts, etc. from Federal Form 1040, Schedule 1, line 17
22	Farm income or loss from Federal Form 1040, Schedule 1, line 18
23	Unemployment compensation from Federal Form 1040, Schedule 1, line 19
24	Social security benefits (including Medicare premiums) taxable and nontaxable, and Railroad Retirement Benefits from Federal Form 1040, line 5a
25	Other income from Federal Form 1040, Schedule 1, line 21

Earned Income Tax Credit Reminders

- The Rhode Island EITC is in addition to the Federal EITC. Rhode Island EITC rate is a percentage of the Federal EITC amount. 2018-2022=15.0%
- RI EITC is a refundable credit, which means the credit will be refunded to the taxpayer to the extent it exceeds the taxpayer's tax liability.
- RI conforms to federal eligibility and income thresholds.
- RI tax preparer's regulation includes guidance on due diligence requirements and records retention for EITC and RI-1040H property tax credit.
- Tax Preparer's Regulation 280-RICR-20-55-4
- If credit ineligibility is suspected, we may need to take extra steps to validate the EITC claim.
- Returns without expenses
- Documentation for income reporting Ex. Requests for licenses, records, statements, etc.

Extension Discussion

Extension of Time to File (280-RICR-20-55-2)

Extension of time to file; Not time to pay

Definition of a Proper Estimate

"Proper estimate" means a Rhode Island extension form filed by the regular due date which declares at least eighty percent (80%) of the tax due for the taxable year.

Extension must be filed on time and have "proper estimate" to be considered valid

Federal extension is acceptable if no payment is due on 04/15

Regulation covers "Reasonable Cause" for Waiver of Late Filing Addition to the Tax

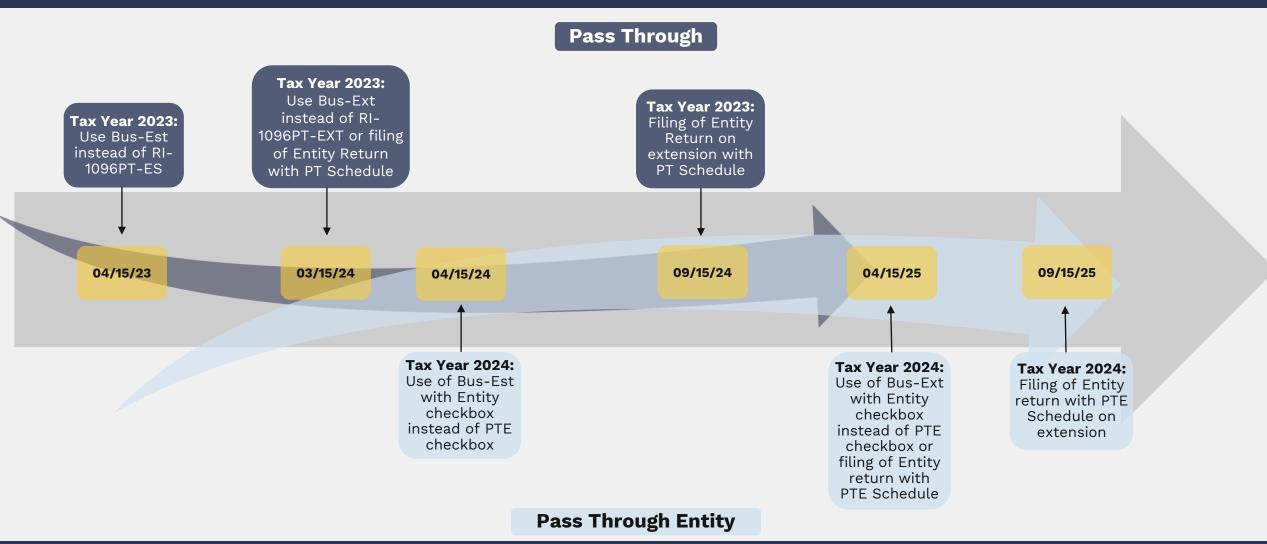
Income Requests

- Penalty Waivers
 - Requests should be in writing and all balances should be paid in full less the penalty
 - Allow at least 30 days to process
 - Notification will be sent to the taxpayer once processed
- Requests for Information
 - Responses should be received within 20 days of request
 - Documentation can be mailed, emailed, faxed, or submitted through drop box
 - Email or fax encouraged, as it allows for proof of receipt
 - Once response is submitted, please allow 5 business days before checking the status
 - Only send copies, we are not responsible for originals sent via mail

Pass-Through Entity Changes

- Two-year implementation
- Tax Year 2023
 - Pass through withholding will be Included on the Entity level return
 - Estimated payments made on BUS-EST or RI-1041ES
 - For BUS-EST, check RI-1120 for RI-1120S or RI-1065 filers
 - RI-1041-ES would include withholding on Fiduciary filers
 - Forms RI-1120S, RI-1065 and RI-1041 will be updated to include a "PT" Schedule and tax due line
- Tax Year 2024
 - Pass through Entity Elections will be Included on the Entity level return with same form changes from withholding in 2023

Pass-Through Entity Changes



Pass-Through Entity Changes

- Why Change?
 - Increase to Voluntary Compliance
 - Allow for MEF/Electronic filing
 - Ease filing burdens
- Why Two-year Implementation?
 - Complexity
 - PTE modifications vs payment credits
 - Accounting methods
 - Requirement vs Election

Section Contact Information

Personal Income

- Phone: 401-574-8829 Option #3
- Email: tax.assist@tax.ri.gov

Nonresident Real Estate

- Phone: 401-574-8829 Option #4
- Email: <u>tax.nonres713@tax.ri.gov</u>

Corporate Income

- Phone: 401-574-8935
- Email: <u>tax.corporate@tax.ri.gov</u>

Theriza Iafrate Chief, Excise & Estate

Cannabis Legalization

- House Bill 7593Aaa signed by Governor on 05/25/22
 - Regulated by the Cannabis Commission
 - Including issuance of various groups of licenses issued by Commission
 - Limited retail locations set to begin 12/01/22
 - Office Of Cannabis Regulation | Dept. of Business Regulation (ri.gov)
 - Still many questions to be answered

Cannabis Legalization

Adult Use Cannabis

Taxes

- 10% State Excise Tax
- 3% Local Excise Tax
- Subject to 7% Sales Tax
- Exempt from 4% Compassion Center Surcharge
- Exempt from Cigarette Tax if rolling paper or cone sold with cannabis inside.
- License as Cigarette Dealer (for sale of rolling papers/cones); \$25 fee

Returns

- Cannabis Excise Tax Form (on Portal)
- Monthly Sales & Use Tax Return
- T-19 Form for cigarette tax on unstamped, unfilled rolling papers or cones (for Cannabis Retailers Only)

Medical Cannabis

Taxes

- Exempt from State Excise Tax
- Exempt from Local Excise tax
- Still subject to 7% Sales Tax
- Subject to 4% Compassion Center Surcharge
- Exempt from Cigarette Tax if rolling paper or cone sold with cannabis inside.
- License as Cigarette Dealer (for sale of rolling papers/cones); \$25 fee/License application.

Returns

- CCS-67 Compassion Center Surcharge Return
- Monthly Sales & Use Tax Return
- T-19 Form for cigarette tax on unstamped, unfilled rolling papers or cones (for Cannabis Retailers Only)



Sales Tax Modernization

- New version of Sales Tax Form
- Beginning January 2023
 - Alignment with neighboring states
 - Impacts monthly and quarterly filers but will now use same form
 - Return remains only one page
 - Allow taxpayer to reconcile sales tax monthly/quarterly
 - New booklet mailing
 - Sales Tax Modernization Advisory
- Tips
 - Accurately complete all fields
 - Gross Sales
 - Itemize deductions
 - Include NAICS code and account ID#

Excise and Estate Tax

- New Sales Tax Exemptions effective 10/01/22
 - Certain funeral items used by funeral director as part of the business of funeral directing
 - Breast pumps, breast pump collection and storage supplies
 - Trade-in value of motorcycles
- Some Excise Tax Reminders
 - Sales Tax Permit Fee Eliminated by Statute as of 07/01/22
 - Forms still required to apply for renewal annually
- Annual Reconciliations
 - Complete all lines correctly
 - Do not use prior year forms

Excise and Estate Tax

Estate Tax Update

- Form-RI-706 Estate Tax return
 - Combines the RI-100 and RI-100A into one form
 - As of 01/01/2022, all returns with Date of Death on or after 01/01/2015 including non-taxable estates prior to 01/01/2015
 - Taxable estate with DOD prior to 01/01/2015 should email tax.estate@tax.ri.gov for Form 100A
 - Estates greater than \$1.3M need to complete entire return
 - Estates below \$1.3M need to complete pages 1 4 including Part
 6, recapitulation schedule
 - \$50 filing fee still applies
 - Backup must be provided

Section Contact Information

Estate Tax

- Phone: 401–574–8829 Option #8
- Email: <u>Tax.Estate@tax.ri.gov</u>

Sales & Excise Tax

- Phone: 401-574-8955
- Email: <u>Tax.Excise@tax.ri.gov</u>

Rahul Sarathy Chief, Tax Analytics & Strategy

Electronic Filing & Payment Mandate

- Electronic filing and payment mandate for large business registrant taxpayers effective 01/01/2023
 - Large Business Registrant defined:
 - is operating a business whose combined annual liability for **all taxes** administered by the Division of Taxation for the entity is or exceeds \$5,000; or
 - is operating a business whose annual gross income is over \$100,000 for the entity
 - Penalties
 - \$50 per occurrence for failure to file electronically
 - 5% of tax amount or \$500, whichever is less for failure to pay electronically
 - Taxpayers with reasonable causes may be exempt on a case-by-case basis
 - Individuals and trusts filing personal or fiduciary income tax returns are not larger business registrants for the purposes of R.I. Gen Laws §44-1-31.2

Enjoy a short break.

Presentation will resume shortly.



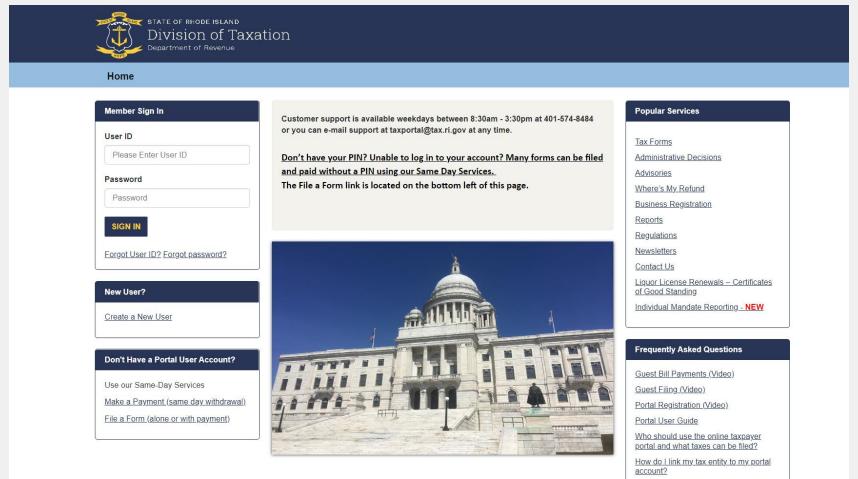
Diana Mendes

Taxpayer Assistance Representative Supervisor

Using the Taxpayer Portal

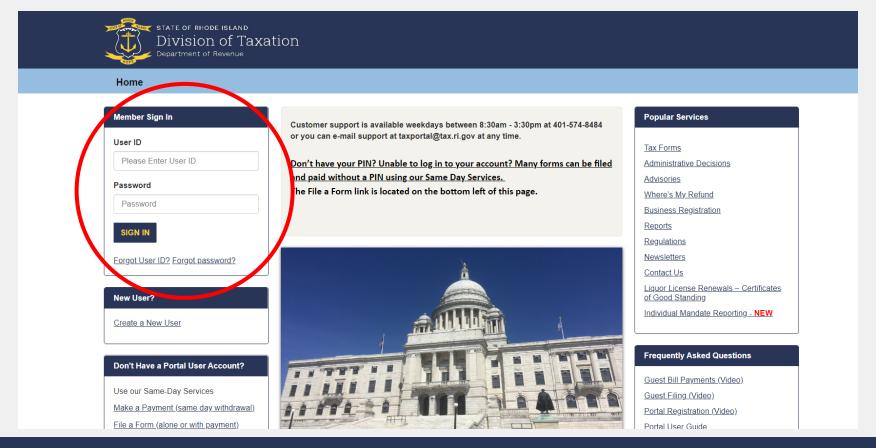
- Benefits of Portal
 - Satisfies new Electronic Filing and Payment Mandate requirements
 - Can file and pay all taxes from same site
 - · Can schedule payment for future withdrawal
 - You can schedule payments up to 364 days in advance on the Portal
 - 24-hour access
 - Interactive to help ensure accurate filings with all required fields completed
 - Ability to see all previous filing and payments for all tax types
 - Securely store banking information for future use
- Stats 46,000 registered users have submitted 225K payments for over \$1B thus far in 2022
- Other electronic methods available

Step 1: Visit www.taxportal.ri.gov and create a User ID and password.

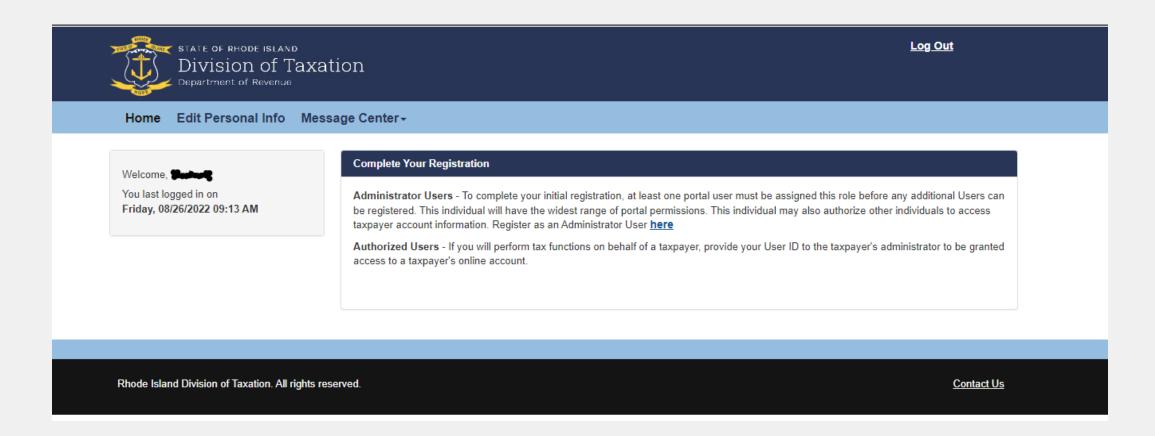


Step 2: Get PIN from Taxation (call us at 401-574-8484 or email taxportal@tax.ri.gov).

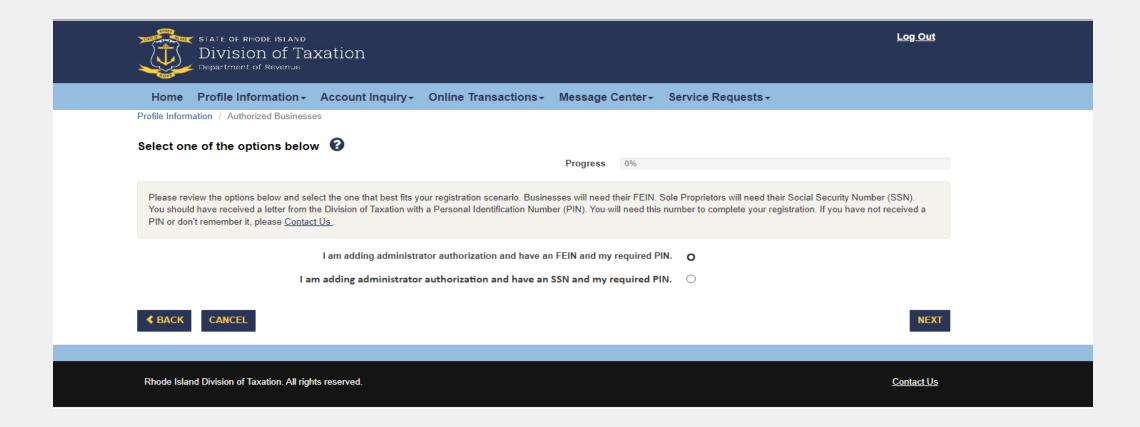
Step 3: Log in using User ID and password.



Step 4: Link User ID to Taxation using PIN.

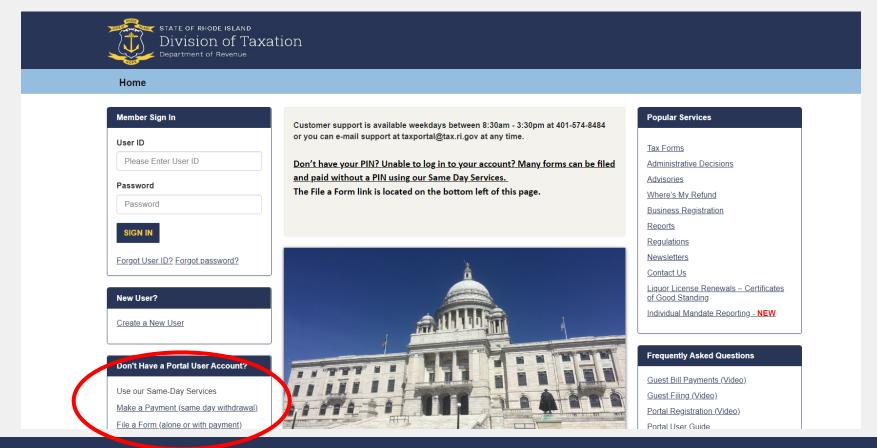


Step 4: Link User ID to Taxation using PIN. (continued)

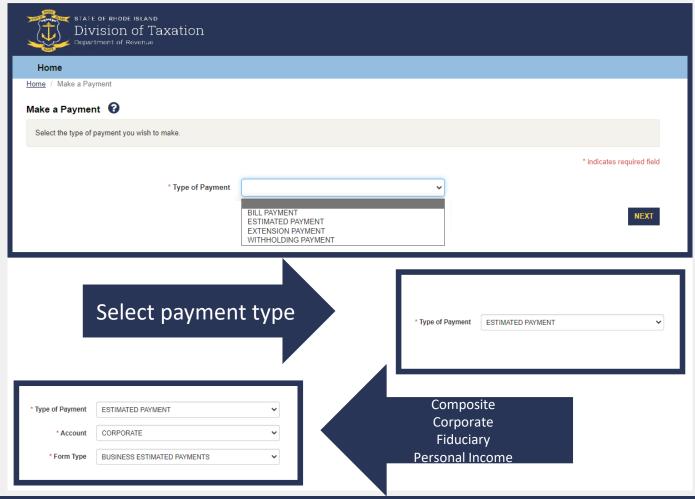


<u>Same-Day/Guest Services:</u> Certain types of payments and filings can made using Same-Day Services/Guest Payment functionality.

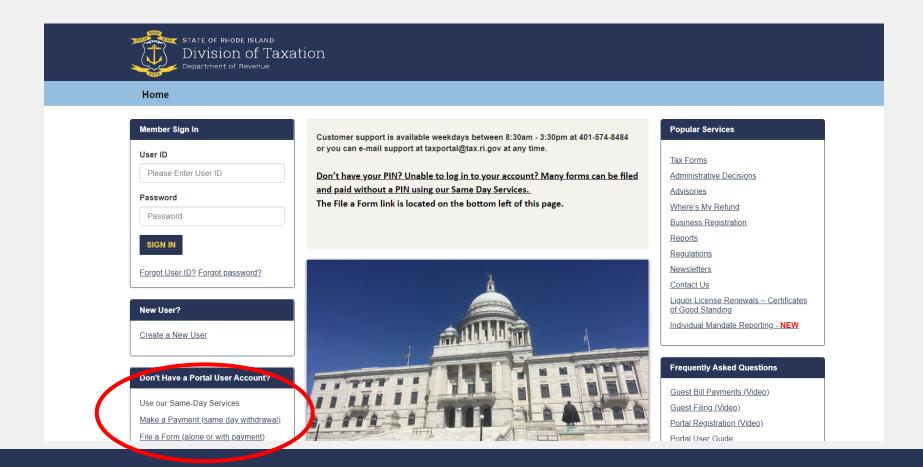
You can make a payment, file a form, or file a form with a payment.



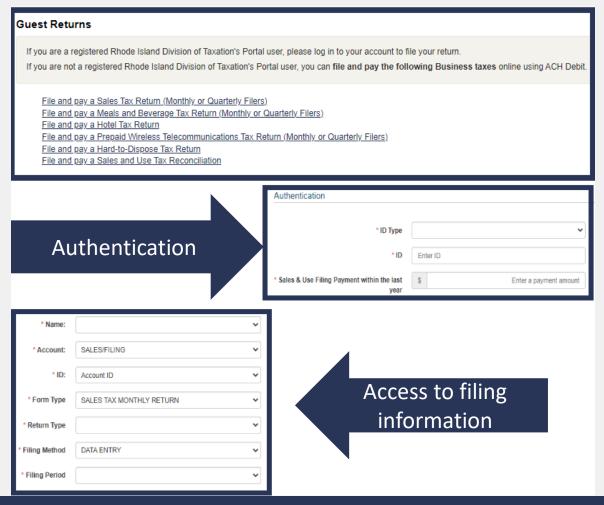
Same-Day/Guest Services:



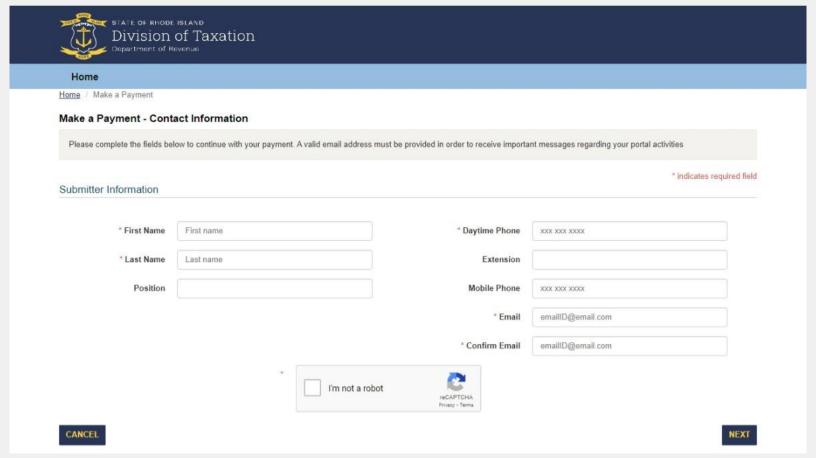
<u>Same-Day/Guest Services:</u> Sales Tax, Hotel Tax, Meals and beverage Tax, Hard-to-Dispose Tax, and Annual Reconciliation are some of the options available to Same-Day/Guest filers.



Same-Day/Guest Services:



<u>Same-Day/Guest Services:</u> After filling out demographic information you will answer qualifying questions, such as notice ID number or AGI. You can then file a return.





You are invited!

- Taxpayer Portal invites you to join us during one of our regularly hosted virtual training sessions!
- We present a live in-Portal session to inform and enlighten taxpayers and tax professionals. Answer questions to increase your knowledge and comfort. All within the Taxpayer Portal through interactive virtual sessions.
- Sign up for email updates at <u>www.tax.ri.gov</u> to receive notifications of training sessions.

Section Contact Information

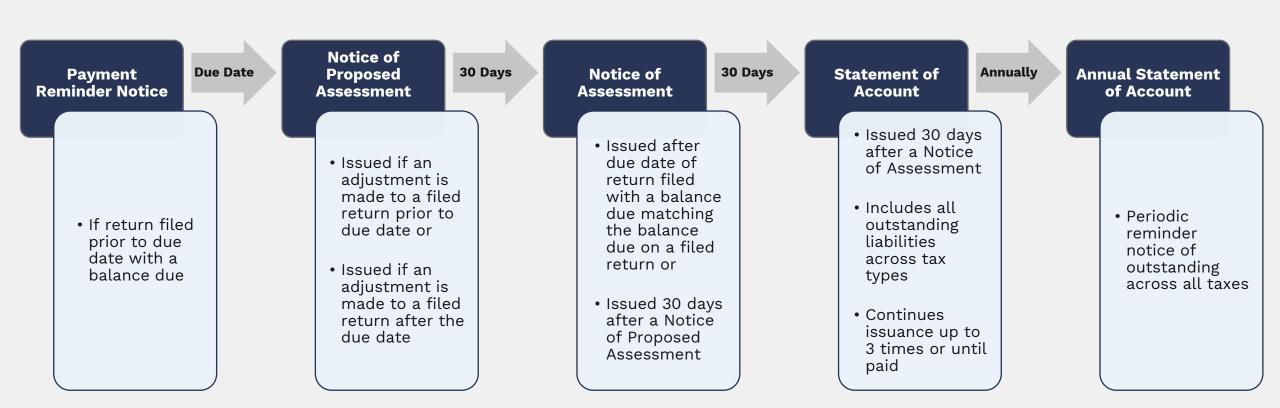
Taxation Self-Service Portal Help

- Phone: 401-574-8484
- Email: taxportal@tax.ri.gov

Help includes PIN requests, setting up an online account, filing a return on the Portal or making a Portal payment.

Leo Lebeuf Taxpayer Experience Liaison

State Tax Notices Timeline



State Tax Notices Timeline

- Other assessment notices
 - Compliance Notices similar to a NOPA
 - CP 2000 match to federal audit change notice
 - Federal State Match matching state filing to federal filing for discrepancies
 - IRMF matching federal income sources to RI non-filers
 - IRTF Filed federal return with no RI return
 - Audit Notices
 - Audit Notice of Assessment
 - Responsible Officer Notice of Assessment
 - Overpayment Adjustment Notice

Taxpayer Experience Office

Industry Library Initiative

- Beginning with Restaurant and Hospitality Industry
- Developing a comprehensive guide
 - Segmented brochures
- Goal: to help businesses achieve and maintain voluntary compliance
- The Restaurant Industry & Rhode Island Tax Guide for Businesses

Credits Updates

- Prevailing Wage
 - Senate Bill 2551, Substitute B effective 01/01/23
 - Construction projects greater than \$10M under Historic Preservation Tax
 Credits 2013 and Rebuild RI Tax Credit require workers to be paid wages and
 benefits in accordance with R.I. Gen Laws § 37-13 et al. and receive
 certification from the Department of Labor and Training
- Tax Credit Sunset Extensions and increased funding
 - Historic Preservation Tax Credit 2013 extended to 06/30/2023 and provided an additional \$28M in funding
 - Motion Picture Production Tax Credits increased to \$40M for 2023 and 2024
 - RI New Qualified Jobs Tax Credit 2015 extended to 12/31/2023
 - Rebuild RI Tax Credit extended to 12/31/2023
 - Stay Invested in Wavemaker Fellowship program expanded to include healthcare professions and extends sunset to 12/31/2023

Greg Ouimette Principal Tax Auditor Audit & Investigation

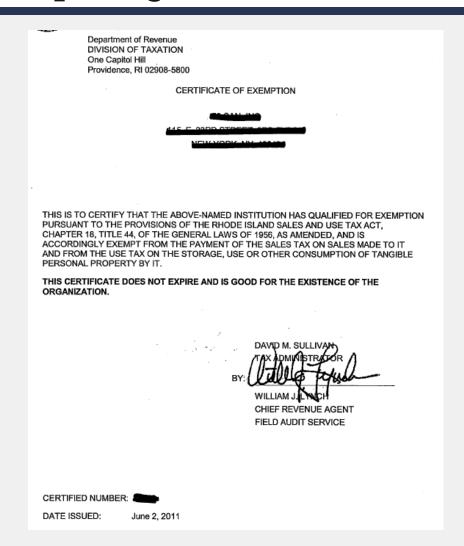
R.I. Gen. Laws 44-18-30(5)(i)

Charitable, educational, and religious organizations. From the sale to, as in defined in this section, and from the storage, use, and other consumption in this state, or any other state of the United States of America, of tangible personal property by hospitals not operated for a profit; "educational institutions" as defined in subdivision (18) not operated for a profit; churches, orphanages, and other institutions or organizations operated exclusively for religious or charitable purposes; interest-free loan associations not operated for profit; nonprofit, organized sporting leagues and associations and bands for boys and girls under the age of nineteen (19) years; the following vocational student organizations that are state chapters of national vocational student organizations: Distributive Education Clubs of America (DECA); Future Business Leaders of America, Phi Beta Lambda (FBLA/PBL); Future Farmers of America (FFA); Future Homemakers of America/Home Economics Related Occupations (FHA/HERD); Vocational Industrial Clubs of America (VICA); organized nonprofit golden age and senior citizens clubs for men and women; and parent-teacher associations; and from the sale, storage, use, and other consumption in this state, of and by the Industrial Foundation of Burrillville, a Rhode Island domestic nonprofit corporation.

What is a qualified sale?

- Purchase must be made by the organization for its own purposes
- Payment must be made by the organization
 - Payment should be made by the exempt entity by form of credit card or check
 - A member belonging to an exempt organization must pay the tax when purchasing for individual use or consumption

Sample of an "old" Certificate of Exemption

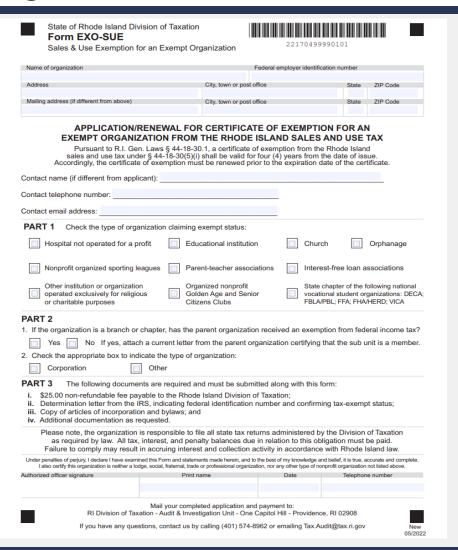


R.I. Gen. Laws 44-18-30.1

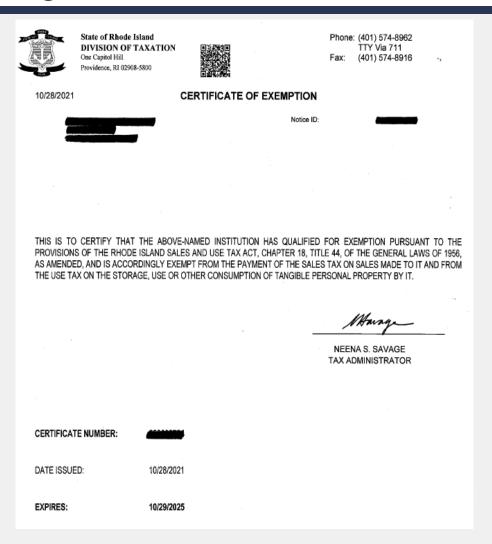
A fee of twenty-five dollars (\$25.00) shall be paid by all organizations applying for a certificate of exemption from the Rhode Island sales and use tax under § 44-18-30(5)(i). The certificate of exemption shall be valid for four (4) years from the date of issue. All fees collected under this section shall be allocated to the tax administrator for enforcement and collection of all taxes. All certificates issued prior to the effective date of this section shall expire four (4) years from the effective date of this section.

Form EXO-SUE

Sales & Use
Exemption for an
Exempt
Organization



Sample of new, valid Certificate of Exemption





Rhode Island Department of Revenue
Division of Taxation

Dear Taxpayer,

The Division of Taxation is taking this opportunity to inform you that any sales tax exemption certificates you have on file, *may have expired on June 30*, 2021 and will require an updated certificate.

The Rhode Island General Assembly passed a law in 2017 that provides for certificates of exemption under R.I. Gen. Laws § 44-18-30(5)(\hat{i}), for charitable, educational, and religious organizations, to be valid for four (4) years from the date of issuance. The law further provides that all certificates of exemption issued prior to July 1, 2017, the effective date of the law, expire four (4) years from July 1, 2017.

As a result, for any certificate of exemption issued prior to July 1, 2017, the certificate expired on June 30, 2021.

All Rhode Island retailers must obtain a copy of a valid sales tax exemption certificate at the time of sale to an exempt organization. In order to ensure validity of the exemption certificate, retailers must review the expiration date and confirm that the exemption certificate has not expired. If the exemption certificate has expired, the exemption must not be honored.

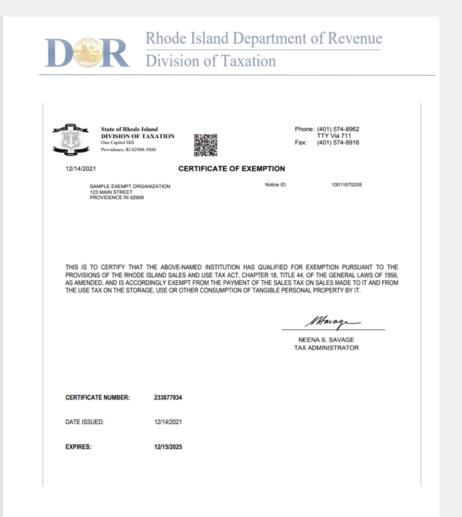
As a helpful resource, the Division has posted an advisory, which can be found on its website at https://tax.ri.gov/tax-sections/audit/sales-tax-exempt-organizations.

A sample of a valid sales tax exemption certificate is shown on the back of this notice.

If you have any questions, contact the Division's Audit & Investigation Section at (401) 574-8962, or email: Tax.Audit@tax.ri.gov.

Thank you.

Division of Taxation





Department of Revenue



What to expect when selected for an audit



The Audit Contact Letter is sent to the taxpayer, identifying the auditor assigned to the case. This letter includes a return contact page that should be filled out by the taxpayer with the entity's contact information and sent back to the auditor. Please feel free to call or email the auditor prior to sending the contact page with your information or any questions.





What to expect when selected for an audit

Preliminary Meeting

A preliminary meeting is held to discuss the following:

- The entity's business activities
- Determination of the audit period, location, date, and time to begin field review
- Arranging a plant tour (if applicable)
- Determination of records to be reviewed
- Any taxpayer questions



Division of Taxation

Department of Revenue



What to expect when selected for an audit

Audit Review

The assigned auditor reviews all taxes applicable to the entity. Audit work papers are compiled by the auditor which will list the taxes examined and any pending assessment. At the conclusion of the review, preliminary workpapers are given to the taxpayer for review.



STATE OF RHODE ISLAND

Division of Taxation

Department of Revenue



What to expect when selected for an audit

Post Audit Meeting

After a reasonable amount of time to review the preliminary workpapers, a closing conference is held to review and finalize the audit. During this meeting, the following may be discussed:

- The taxpayer may present additional support to adjust audit findings
- Rhode Island General Laws and Regulations applicable to the audit review
- Any questions or concerns
- Any corrective actions that should be taken by the taxpayer

Final workpapers will be sent to the taxpayer for review



STATE OF RHODE ISLAND

Division of Taxation

Department of Revenue



What to expect when selected for an audit

Billing of Assessment

A Notice of Assessment is generated after the close of the examination and mailed to the taxpayer. As with all Notice of Assessments, the taxpayer retains the right to protest the assessment within 30 days.



Audit and Investigations Section

What records should a taxpayer have available?

- Federal & State Income Tax returns
- Copies of all state tax returns filed and backup detail
- Sales Records and credit card receipts including
 - Any exemption certificates
 - Daily sales receipts/reports
 - Merchant statements and 1099K forms
 - Delivery slips
- Purchase invoices and ledger listings
- Asset schedules and invoices
- Bank statements, General Ledger and chart of accounts
- Other records as requested



Section Contact Information

Audit & Investigation

• Phone: 401-574-8962

• Email: <u>Tax.Audit@tax.ri.gov</u>

Fraud Hotline

Phone: 401-574-TIPS (8477)

 Online: Report Rhode Island Tax Fraud

Cheri O'Connor

Supervising Revenue Officer Compliance, Collections & Registration

- DMV/Professional License and Registration Blocks
- Sales Permit Block Program
- Treasury & Vendor Offset Programs
- Letters of Good Standing
- Liquor License Certificate of Good Standing
- Liens & Levies
- Installment Agreements
- Offer in Compromise
- Employee Leasing



- FY 2022 Statistics
 - 57,478 phone calls
 - 6,674 walk-ins
 - Approximately 41,965 emails
- Collections FY 2020 \$35,350,455
- Collections FY 2021 \$34,465,395
- Collections FY 2022 \$40,044,923

What's new in Collections and Compliance?

- New Business Registration Assistance
 - Contacting new registrants to confirm understanding of filing requirements
- Virtual Appointment Pilot Program
 - Beginning with Sales Block notices
- Portal Self Service Kiosk
 - Assistance for setup/use by appointment
 - Need access to email during appointment
- Interest Rate Reduction for non-trust funds
 - Minimum of 12% for most taxes
 - Minimum of 18% remains for trust fund portion of Sales and Withholding taxes

- Letters of Good Standing
 - Received 6,659 applications for the calendar year 2021
 - 22% able to be issued without additional information
 - Mailed nearly 5,192 Additional Information letters to contacts
 - 35% do not respond to these letters

- Entity must be compliant for all required tax returns, payments, and fees for all requests of Letters of Good Standing
 - Major Sale LOGS Requirements
 - An application for LOGS (§ 44-11-29)
 - Proforma RI Tax Return with payment through date of sale. Must reflect the sale.
 - Copy of Proforma Federal tax return (Form 4797/Sch. D)
 - 1096PT/PTE return needed if there is a gain with Non-resident members
 - Purchase and Sales Agreement
 - All other taxes must be filed and all balances paid

- Liquor License Renewal
 - Approximately 2,200 Certificate of Good Standing for Liquor Renewal applications were mailed
 - Application was due on 09/14/2022.
 - All taxes must be filed and balances paid (§ 3-7-24)
 - If Revoked with SOS, entity must request a LOGS for reinstatement to receive a Certificate of Good Standing for their Liquor License Renewal
 - Certificate of Good Standings issued are listed on www.taxportal.ri.gov

Levy Program

- Liability must be in Collections
- Notifications
 - Bills have already been sent to the taxpayer
 - Taxpayer is mailed a 10 Day Demand for Taxes Due
 - If there is no resolution, the taxpayer is mailed a Notice of Intention To Levy (30 Day Reply)
- Resolutions
 - Taxpayer must be in compliance with all filings
 - Prior to a levy, the taxpayer may satisfy their debt, enter into an installment agreement or voluntary wage garnishment
 - If a levy has already occurred, Taxation may consider a levy reduction based on various circumstances

Installment Agreements: What You Need to Know

Requirements:

- Complete Installment Agreement Request: <u>Form RI-</u> 9465
- Full compliance with all filing requirements

You may still be approved if

 Complete Income/Expense Statement section of form RI-9465, Installment Agreement Request for review

you complete these steps:

Provide any backup documentation requested

High likelihood for approval:

- You have a total balance greater than \$1,000
- Remit 50% Down
- Remaining balance must be paid in 12 installments or less

Moving forward:

- Must continue to stay in compliance with filings and payments
- Interest and penalties continue to accrue until tax portion of liability is paid in full (if applicable)



Offers in Compromise: What You Need to Know

Qualifications:

• If debt is excessive, illegal, or uncollectible <u>Regulation</u> 280-RICR-20-00-6

Requirements:

- Complete <u>Form RI-656</u>
- Complete <u>Form 433A</u> or <u>Form 433B</u>
- Full compliance with all filing requirements

Documentation Needed:

Financial Statements and verification of reason request may be required

Section Contact Information

Compliance & Collections
Including Letters of Good Standing

- Phone: 401-574-8941
- Email: <u>Tax.Collections@tax.ri.gov</u>





Contact Us

Tax.Outreach@tax.ri.gov One Capitol Hill Providence, RI 02908

