



# Rhode Island Department of Revenue

## Division of Taxation

ADV 2021-33  
TAX ADMINISTRATION

ADVISORY FOR TAXPAYERS AND TAX PROFESSIONALS  
AUGUST 20, 2021

### **Reminder: All visitors must wear a mask**

*Mandate is intended to help limit spread of coronavirus*

PROVIDENCE, R.I. – The Rhode Island Division of Taxation reminds all visitors, regardless of their vaccination status, that they must wear a face covering.

Visitors also must complete a health-screening -- either online, at <https://selfscreening.ri.gov>, or in-person at the front desk.

The measures are intended to help limit the spread of the coronavirus (COVID-19). Rhode Island is currently experiencing a high rate of coronavirus transmission as defined by the federal Centers for Disease Control and Prevention (CDC).

The Division's office is located in the Powers Building (also known as the Department of Administration Building, or DOA Building) at One Capitol Hill, Providence, Rhode Island.



Regardless of vaccination status, all taxpayers, tax professionals, vendors, and others must wear a mask when visiting the Division. They also must complete a health-screening as described above.<sup>1</sup>

"We regret any inconvenience that these requirements may cause, but we all must do our part to help stop the spread of the coronavirus and help ensure a safe and healthy environment for everyone who visits," said Rhode Island Tax Administrator Neena Savage.



She also noted that virtually all services that the Division provides are available via the agency's phone system, website, email system, and taxpayer portal, so in-person visits may be avoided in many instances.

The following page includes some of the Division's most frequently used web addresses, phone numbers, and email addresses.

For the Rhode Island Department of Health: <https://health.ri.gov/>.

For more information about the coronavirus: <https://covid.ri.gov/>.

---

<sup>1</sup> Mask mandate applies unless you have a health condition that prevents you from wearing a mask.

The following table includes some of the Division's most frequently used web addresses.

Rhode Island Division of Taxation – frequently used web addresses*	
Main website	<a href="http://www.tax.ri.gov/">http://www.tax.ri.gov/</a>
Coronavirus webpage	<a href="http://www.tax.ri.gov/COVID/">http://www.tax.ri.gov/COVID/</a>
Forms and instructions	<a href="http://www.tax.ri.gov/taxforms/">http://www.tax.ri.gov/taxforms/</a>
Rhode Island Free File program	<a href="http://www.tax.ri.gov/misc/efile.php">http://www.tax.ri.gov/misc/efile.php</a>
Personal income tax refund status	<a href="https://www.ri.gov/taxation/refund/">https://www.ri.gov/taxation/refund/</a>
Taxpayer portal	<a href="https://taxportal.ri.gov/">https://taxportal.ri.gov/</a>
Payments via credit card, debit card	<a href="http://www.tax.ri.gov/misc/creditcard.php">http://www.tax.ri.gov/misc/creditcard.php</a>
Employer tax	<a href="http://www.uitax.ri.gov/">http://www.uitax.ri.gov/</a>
Detailed list of contact information	<a href="http://www.tax.ri.gov/contact/">http://www.tax.ri.gov/contact/</a>
Division of Taxation blog, for latest news	<a href="http://rhodeislandtax.blogspot.com/">http://rhodeislandtax.blogspot.com/</a>
Division of Taxation on Twitter	<a href="https://twitter.com/RhodeIslandTax">https://twitter.com/RhodeIslandTax</a>

\* Various methods are available for making electronic filings and payments, such as tax-preparation software, the [Division's portal](#), and [credit card or debit card](#). (Not all methods accept all filings/payments. A third-party charge applies to payments by credit card/debit card.)

The following table includes some of the most frequently used phone numbers and email addresses.

Rhode Island Division of Taxation – key phone numbers, email addresses*		
Personal income tax	(401) 574-8829 (option #3)	<a href="mailto:Tax.Assist@tax.ri.gov">Tax.Assist@tax.ri.gov</a>
To request forms and instructions	(401) 574-8970	<a href="mailto:Tax.Forms@tax.ri.gov">Tax.Forms@tax.ri.gov</a>
Sales/use tax, cigarette tax	(401) 574-8955	<a href="mailto:Tax.Excise@tax.ri.gov">Tax.Excise@tax.ri.gov</a>
Collections	(401) 574-8941	<a href="mailto:Tax.Collections@tax.ri.gov">Tax.Collections@tax.ri.gov</a>
Taxpayer portal	(401) 574-8484	<a href="mailto:TaxPortal@tax.ri.gov">TaxPortal@tax.ri.gov</a>
Corporate and business taxes	(401) 574-8935	<a href="mailto:Tax.Corporate@tax.ri.gov">Tax.Corporate@tax.ri.gov</a>
Estate tax	(401) 574-8829 (option #8)	<a href="mailto:Tax.Estate@tax.ri.gov">Tax.Estate@tax.ri.gov</a>
Sale of real estate by nonresident	(401) 574-8829 (option #4)	<a href="mailto:Tax.Nonres713@tax.ri.gov">Tax.Nonres713@tax.ri.gov</a>
Health insurance mandate**		<a href="mailto:Tax.IndMandate@tax.ri.gov">Tax.IndMandate@tax.ri.gov</a>
Employer taxes (including UI, TDI)	(401) 574-8700	
Registering a business	(401) 574-8938	<a href="mailto:Tax.Registration@tax.ri.gov">Tax.Registration@tax.ri.gov</a>
Main phone number	(401) 574-8829	

\* Phones are typically staffed from 8:30 a.m. to 3:30 p.m. business days.  
 \*\* Also known as individual mandate.

---

The Rhode Island Division of Taxation has normal operating hours from 8:30 a.m. to 3:30 p.m. business days. For more information, contact the Division of Taxation at (401) 574-8829 or see <http://www.tax.ri.gov/contact>

---