



Rhode Island Department of Revenue

Division of Taxation

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TAXPAYER PORTAL

ADVISORY FOR TAXPAYER AND TAX PROFESSIONALS
DECEMBER 13, 2021

Taxpayer Portal Transition Finalized

All online payments to be made through Taxpayer Portal effective January 4, 2022

PROVIDENCE, R.I. – In line with the Rhode Island Division of Taxation’s launch of a revitalized website in November 2021, the Division is finalizing the implementation of its updated Taxpayer Portal, available at <https://taxportal.ri.gov>. The Division has rolled out the Taxpayer Portal in stages, and this finalization of the portal completes the process.

Previously, taxpayers could access a payment system through the following link: <https://www.ri.gov/taxation/business/index.php>, but effective Tuesday, January 4, 2022, making payments through that site will no longer be available. Effective January 4th, 2022, the Taxpayer Portal will be the sole online payment method for the Division.

With the exception of Personal Income and Corporate tax returns, all other tax type filings and the Letter of Good Standing application are available on the Taxpayer Portal. Taxpayers may additionally make payments for all tax types including Personal Income and Corporate taxes through the Taxpayer Portal.

Filing and paying through the Taxpayer Portal is convenient and can easily be linked to debit a bank account. It also enables advanced payment scheduling and allows users to check compliance and view prior returns.

The Division’s updated online presence is part of a larger effort to provide accessible and user-friendly services to Rhode Island taxpayers. “The Taxpayer Portal is one way we are continuing our mission to assist Rhode Island taxpayers, and provide valuable services to meet their needs,” says Neena Savage, Rhode Island Tax Administrator.

To create a Rhode Island Taxpayer Portal account, call the Division at (401) 574-8484. The Taxpayer Portal’s online address is: <https://taxportal.ri.gov>.

Taxpayer Portal questions can be directed to the Rhode Island Division of Taxation via phone at (401) 574-8484 or email at taxportal@tax.ri.gov.

Convenient same-day services

Check out the taxpayer portal's convenient same-day services options:

- You can make tax payments electronically without having to register for an account. To learn more: <https://go.usa.gov/xewHh>.
- You can file and pay certain business taxes online without having to register for an account. To learn more: <https://go.usa.gov/xew6q>.

Don't Have a Portal User Account?

Use our Same-Day Services

[Make a Payment \(same day withdrawal\)](#)

[File a Form \(alone or with payment\)](#)

Note: The guest payment option, while helpful, is limited: It does not allow access to the full suite of services and benefits available on the portal. The only way to take advantage of the portal's broad range of services and benefits is to register for an account. To register and have access to all available capabilities, you will first need to obtain a personal identification number (PIN) from the Division. Call the Division at (401) 574-8484 or email: taxportal@tax.ri.gov to request that a PIN be mailed to you and to obtain answers to any questions you may have about the portal.

Details about payment options

Effective January 4, 2022, State tax payments can no longer be made via the following link: <https://www.ri.gov/taxation/business/index.php>, or by the following toll-free phone number: 1-866-430-1272. Instead, online payments must be made via the Division's Taxpayer Portal: <https://www.taxportal.ri.gov>. Paying through the portal is easy, convenient, and quick. First-time users who want to register for the portal will need to obtain a PIN to gain access. Call the Division at (401) 574-8484 for details. The line is typically staffed from 8:30 a.m. to 3:30 p.m. on business days.¹

The Division will continue to accept payments by check, including payments generated through a bank or credit union's "bill pay" feature; payments arranged through commercial tax-preparation software (for example, a bank account debit arranged when preparing a personal income tax return); payments by credit card made through the following link and for which a third-party fee is charged: <https://tax.ri.gov/online-services/make-payment-online/credit-card-payments>; and payments made at the Division's teller window -- please see the protocol for office visits amid the coronavirus: <https://go.usa.gov/xe7kN>.

For details on ACH credit (EFT) payment for sales, withholding, and a variety of other taxes electronically via the ACH network, please use the following link: <https://tax.ri.gov/online-services/make-payment-online/electronic-funds-transfer-eft-payments>.

Details about filings

Most business and personal tax filings can be made via the Division's taxpayer portal. The following forms, when filed electronically, cannot be submitted via the portal but can be made through the modernized e-file (MeF) system, including returns filed through commercial tax-preparation software programs: Form RI-1040 (resident and nonresident), Form RI-1120C, Form RI-1120S, Form RI-1065, and Form RI-1041.

The Rhode Island Division of Taxation, part of the Rhode Island Department of Revenue, is open to the public from 8:30 a.m. to 3:30 p.m. business days. For more information, contact the Division of Taxation at (401) 574-8829 or see <http://www.tax.ri.gov/contact/>.

¹ For the convenience of taxpayers, the Rhode Island Division of Taxation's taxpayer portal allows for guest payments, described elsewhere on this page.